City of Orlando Opioid Implementation Plan

Submitted to the Florida Opioid Data Management System

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City of Orlando Opioid Misuse Abatement Plan

Summary: The City of Orlando will use funds recovered from Opioid litigation for the prevention and treatment and referral to care for persons impacted by opioid use disorder and co-occurring mental health and substance abuse disorders.

The City of Orlando Opioid Misuse Abatement Plan is informed by core strategies outlined in the Florida Opioid Settlement Fund. The City of Orlando will continue to review options to expand current programs and recommend new services based on the priorities listed below.

City of Orlando Opioid Abatement Plan: Core Strategies

I. EXPANSION OF WARM HAND-OFF PROGRAMS AND RECOVERY SERVICES

- Support mobile intervention, treatment, and recovery services, offered by qualified professionals and service providers, such as peer recovery coaches, for persons with OUD and any co-occurring SUD/MH conditions and for persons who have experienced an opioid overdose.
- Provide the full continuum of care of treatment and recovery services for OUD and any co-occurring SUD/MH conditions, including supportive housing, peer support services and counseling, community navigators, case management, and connections to community-based services.
- Provide or support transportation to treatment or recovery programs or services for persons with OUD and any co-occurring SUD/MH conditions.
- Provide connections to care for people who have—or are at risk of developing—OUD and any co-occurring SUD/MH conditions through evidence-based or evidence-informed programs or strategies.
- Expand warm hand-off services to transition to recovery services.
- Support alternative responder models to address OUD-related 911 calls with greater SUD expertise.

II. PREVENTION PROGRAMS

- Support efforts to discourage or prevent misuse of opioids through evidence-based or evidence-informed programs or strategies.
- Invest in staffing to support collaborative, cross-system coordination with the purpose of preventing overprescribing, opioid misuse, or opioid overdoses, treating those with OUD and any co-occurring SUD/MH conditions, supporting them in treatment or recovery, connecting them to care, or implementing other strategies to abate the opioid epidemic.

City of Orlando Opioid Abatement Plan: Key Objectives

- Facilitating access to community-based programs (behavioral health, housing, & addiction treatment) allowing for follow up and more connection to a continuum of care.

- Increasing access to community and human services programs.
- Providing opportunities to de-escalate crisis incidents; preventing use-of-force incidents or arrests.
- Enhancing the delivery of measurable outcomes for low-risk incidents.
- Allowing distressed individuals to feel less threatened when they need services or referrals.
- Reducing referrals to the criminal justice system or hospital emergency rooms.

City of Orlando Opioid Funds Expenditure Plan for FY25-26

- Provide funding for salary, benefits and costs for a Mental Health Intervention Program Manager. The employee assigned to this position will be responsible for coordinating Public Safety Mental Health initiatives and opioid diversion and response programs, including current and expanded CRT (Community Response Team) initiatives; planning, problem-solving, training, community relations, creating policy and procedure, information management, data collection and analysis, supporting centralized call-taking and dispatch that connect individuals who call 9-1-1 for mental and behavioral health services with appropriate mental health services, and managing and coordinating the diverse components of the City's mental health outreach, prevention, pre-arrest diversion and warm-hand off services for individuals with Opioid Use Disorder and co-occurring or precursor mental health conditions. The position will provide oversight and guidance for the qualified mental health and behavioral health professionals providing transitional and referral services to mental health, substance abuse and community-based programs.

- Provide funding for salary, benefits and costs for two Substance Abuse Victim's Advocate (navigator) positions. These positions will provide support to opioid and co-occurring and precursor substance abuse overdose victims and their families. Responsibilities will include responding to overdose scenes to ensure that children, families of victims, and overdose survivors are connected to social services; providing guidance through the legal system as needed, maintaining logs of all visits, and maintaining the confidentiality of information. In addition, these positions will organize special projects aimed at promoting awareness and prevention of opioid abuse.

- As funds are available, they will be used to provide private transportation support services to meet Key Objectives of the plan.